

Sage SalesLogix

# Applying Update 00 for Sage SalesLogix version 8.0

Version 8.0.0.00

Developed by Sage SalesLogix User Assistance

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**Documentation Comments** This documentation was developed by Sage SalesLogix User Assistance. For content revisions, questions, or comments, contact the Sage SalesLogix writers at [saleslogix.techpubs@sage.com](mailto:saleslogix.techpubs@sage.com).

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**Version** Version 8.0.0.00 (021313)

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This document describes Update 00 for Sage SalesLogix version 8.0. This update is required only if Sage SalesLogix was upgraded from v7.5.4 to version 8.0. It is not required for other installation scenarios (such as from 7.5.3 or earlier, or as a new installation of 8.0). Do not install this update on versions of Sage SalesLogix other than 8.0.

## Prerequisites

The following Sage SalesLogix software must be installed before installing this update:

- Sage SalesLogix version 8.0

## Issues Fixed in this Update

Update 00 for Sage SalesLogix version 8.0 contains the following fixed issues.

Defect	Description
13091286	After upgrading Sage SalesLogix v 7.5.4 to version 8.0, running a report in the Network Client returns an error.
13091331	Addresses a problem with installation of the Crystal assemblies after upgrading Sage SalesLogix v7.5.4 to version 8.0.

## File Information

File Name	File Contents
SLX_800_Update_00.zip	SLX_800_Update_00.exe

## Applying the Update

Install this update on all computers where the following components are installed:

- Administrative Tools and Servers
- Sage SalesLogix Client
- Sage SalesLogix Remote Client
- Sage SalesLogix Offline Web Client
- Web Reporting

### To begin the install

1. Close all Sage SalesLogix applications on the computer to which you are applying the update.
2. Extract the contents of the **SLX\_v800\_Update\_00.zip** file to a temporary folder.

3. Navigate to the folder where you extracted the update files and double-click **SLX\_v800\_Update\_00.exe**.
4. On the **SalesLogix - v8.0 Update 00** screen, select your installation method:
  - **Install the SalesLogix Update** extracts the update files to a temporary folder and removes the files once the installation is complete.
  - **Extract and Install the SalesLogix Update** extracts the update files to a location you specify. The files are not removed once the installation is complete. If you choose this option, select a location where you want to store the update files.
5. Click **Next**.
6. On the **Welcome** screen, click **Install** to install the patch.



If the following error message appears, click OK. The install will proceed using the media included with the update:

- "Original source media not found, using default media."

7. On the **Completed** screen, click **Finish**.

## Using Update 00 with Upgraded Automated Installations

If you chose to create a network image for automated installations, most Sage SalesLogix updates and service packs can be automatically added to it. The upgraded automated installations then contain the initial version of the Sage SalesLogix Network and Remote Client and any service packs and updates you have applied to your system. This facilitates installing the Sage SalesLogix Network and Remote Clients for new users.

Update 00 for Sage SalesLogix v8.0 cannot be added to your automated installation. You can still create and update Network and Remote Client images for automated installation however, you must install Update 00 for Sage SalesLogix v8.0 separately.

### To install

1. Install Sage SalesLogix v8.0 using the updated automated installation.
2. Ensure the remote or network user machine has permissions to access the location where the original Sage SalesLogix v8.0 media or installation files are stored.
3. Install Update 00 for Sage SalesLogix v8.0.



You may see one of the following error messages:

- "Original source media not found. Using default media."
- "Another version of this product is already installed. Installation of this version cannot continue. To configure or remove the existing version of this product, use Add/Remove Programs on the Control Panel."

These may be caused because the installation location does not have access to the original Sage SalesLogix v8.0 media/installation files. Enable access and try again.

## Using Update 00 with Silent Installations

Update 00 for Sage SalesLogix v8.0 supports command-line installs/patches. To run the shell silently, type:

```
InstallShell.exe /silent
```